

Cross J Critters Puppy Guarantee

- You have just purchased a wonderful addition to your family! My goal is to raise healthy, happy, well adjusted Pomeranian and Miniature Australian Shepherd puppies for families.
- I will guarantee the health of your puppy from contagious disease for 2 weeks after purchase. If your puppy contracts a disease within that time period I will replace that puppy with one of equal value upon veterinary statement of illness and/or death and/or return of puppy.
- If your puppy develops a genetic defect within 1 year of purchase, I will replace upon return of affected dog or give a 50% discount on purchase of a new dog. I know that by that time the puppy is part of your family and you may not want to give it back. It should not be bred and may not be able to work if it has a problem. You must have a veterinary statement of condition and options. Excluded in this guarantee is luxating patellas and collapsing tracheas. Because both can be brought on by trauma. Luxating patellas can be caused by jumping on and off couches and other furniture or in and out of vehicles. The active stress can complicate the development or traumatize the growing joints. Collars can contribute to the collapsing trachea/reverse sneeze as can obesity. I have worked hard at keeping my lines free of these issues but cannot guarantee they won't occur due to the possibility of being trauma induced.
- I will not guarantee the adult size of your puppy. Pomeranians have been downsized from an original size of about 35 pounds. It is possible, but not common to have what is known as a throwback that becomes much larger than its parents. Miniature Aussies can vary in size within the same litter from miniature to Toy. Some will grow early and others are late bloomers. I will declare weights of the parents and any known ancestors of your puppy.
- If you are unhappy with the size of your dog as an adult, I will offer a 25% discount of the advertised price of a new dog.
- Adult colors on Pomeranian puppies are not guaranteed. Pom colors can change! We can have a pretty good idea of what color they will be but no guarantees! The Aussies are pretty much what they are when they are born.
- I will not refund money on puppies that leave my property. If for some reason you are unable to keep the dog, (life changes) then I will do my best to help rehome. If I do take your dog back, it will have to go into isolation for the protection of my other dogs/puppies. If you get your puppy home and suddenly decide for whatever reason it isn't going to work out, the above applies. You cannot guarantee me where that puppy has been every moment since it left my property.
- **UNDER NO CIRCUMSTANCES WILL REFUND/REPLACEMENT EXCEED PURCHASE PRICE OF AFFECTED PUPPY**

I will give \$25.00 cash or credit for referrals resulting in a sale. Return customers will receive a \$25.00 discount on the advertised price of future puppy purchases or breeding fees.

Thank-You
Cindy Ross